

# Polurrian Bay Hotel

## Frequently Asked Questions

### What are your check in and check out times?

Check in time is from 3pm and check out is at 11am although you are welcome to use the hotel facilities either side of these times.

### What leisure facilities do you have?

The Leisure Club at Polurrian includes two swimming pools (indoor 30ft and an outdoor seasonal), a hot tub, gym, table tennis in the studio and an outdoor tennis court.

### What activities are there for children to do at Polurrian Bay?

In our garden you can find a colourful Piskie village, willow den, bug hotel and outdoor children's play area with tyre swings, slide and climbing ropes. Inside the hotel you will find our snug with a host of story books and board games. Our Blue room has a football table and pool table plus there are also Xbox's, PlayStations, a Wii and a computer. Make sure you visit our Cinema room with movie showings. Our Ofsted-registered crèche is the perfect playground for toddlers. There are toys galore, art equipment, dressing up clothes and a sand pit. We have an Outdoor Play Zone which gives adults and children alike the chance to enjoy giant chess, giant snakes & ladders, hop scotch and other outdoor games, all against the stunning backdrop of Mounts Bay. We also have a selection of wellies, fishing nets and buckets and spades and don't forget to ask reception for crab bate on your way out.

### Where is the nearest beach to Polurrian Bay?

Polurrian Cove which is the hotels very own private beach with public access. The beach is not accessible by road and is a 10 minute walk.

### How does your baby-listening facility work?

Simply works from a portable device which can be collected from Reception. This then is connected directly to the telephone in your bedroom. Full instructions are available on collection. Baby sitting can be booked in advance at a cost of £10 per hour (minimum of two hours).

### Is there a saving of booking dinner in advance?

There is a saving by booking dinner in advance, when booking on a dinner, bed and breakfast you will pay £60.00 per night for two adults and we give you £70.00 back to spend on the menu.

### What are your meal times for families?

High Tea – an earlier meal from 5pm-6pm or family dining from 6pm-7.30pm.

### Does your swimming pool have restrictions for children?

Yes there is adult only from 7pm until 9.30pm. Children need to be accompanied by an adult at all times. The swimming pool is open from 7am-9.30pm.

### What are the crèche timings for supervised sessions?

Our supervised sessions run from 10am-12pm and again from 3pm-5pm. Family sessions from 12.30pm-2.15pm.

### Do you accept dogs?

We welcome the whole family, we accept well behaved dogs at a charge of £15 per night. Please check with our reservations team for bedroom suitability. Your four legged friend will receive dog bowls, blanket and treats in the room on arrival.

### What do you provide in your rooms for Children?

No need to bring extra luggage, we have it covered with all these items that can be provided (These items are on request prior to arrival):

- Bottle steriliser
- Cot
- Nappy bin
- Nappy changing mat
- Potty
- Bathroom step
- Baby bath
- Kids toilet seat
- Bed guards
- High chairs

### Do you offer Parking?

We offer complimentary parking at the hotel.