

Frequently asked questions

What are your check-in and check-out times?

Check-in time is from 3pm and check-out is at 11am, although you are welcome to use the hotel facilities either side of these times. Our self-catering accommodation has a check-in time from 4pm and check-out time of 10am.

What leisure facilities do you have?

The Leisure Club at Polurrian includes two swimming pools (an indoor 30ft and an outdoor seasonal), a hot tub, a small gym, table tennis and an outdoor tennis court.

What activities are there for children to do at Polurrian Bay?

In our garden you can find a colourful piskie village, willow den, bug hotel and outdoor children's play area with tyre swings, slide and climbing ropes. Inside the hotel you will find our snug with a host of story books and board games. Our Blue room has a football table and pool table, and there is an Xbox One, Play Station 4, Nintendo Wii and a desktop computer. We have a cinema room where we can show family movies. We also have a selection of wellies, fishing nets and buckets and spades available for you. During school holidays we schedule a range of family activities, from football and tennis to art and cooking sessions.

Where is the nearest beach to Polurrian Bay?

Polurrian Cove, which is the hotel's very own private beach with public access. The beach is not accessible by road and is a 10-minute walk.

How does your baby listening facility work?

Simply works from a portable device and a camera which can be collected from Reception. Follow the instructions and once set up you will be able to view and listen to your little one. Babysitting can also be booked in advance at a cost of £15 per hour (minimum of 2 hours).

When is food available?

Breakfast is served from 8am-10am, and our main menu from midday to 9pm.

Does your swimming pool have restrictions for children?

Yes, there is adults-only swimming from 7pm until 9.30pm. Children need to be accompanied by an adult at all times. The swimming pool is open from 7am-9.30pm.

Do you accept dogs?

We welcome the whole family, including well-behaved dogs at a charge of £15 per night. Please check with our reservations team for bedroom suitability. Your four-legged friend will receive dog bowls, blanket and treats in the room on arrival.

What do you provide in your rooms for children?

No need to bring extra luggage, we can provide items for your stay including the following:

(These items are on request prior to arrival)

- Bottle steriliser
- Cot
- Nappy bin
- Nappy changing mat
- Potty
- Bathroom step
- Baby bath
- Kids' toilet seat
- Bed guards
- High chairs

Do you offer parking?

We offer complimentary parking at the hotel.